



Pomme d'Or Hotel Access statement

Arrival

The Pomme d'Or Hotel, with 143 bedrooms, is situated in the centre of St Helier, overlooking Liberation Square. The main approach route from the Airport or Ferry Port follows Eastbound on La Route de la Libération. Keep in the left hand lane as you approach the tunnel and take the left hand turn around Liberation Squared the hotel is located on the right hand side. The hotel does not have a carpark although a drop off/ pickup area is available directly in front of the Hotel. This area is large enough to allow taxis or minibuses to park close to the pedestrian entrance to collect or drop off visitors.

Main entrance to the hotel

Access to the main entrance is via a wide three stepped staircase as well as an adjacent ramp with handrails on both sides. There is clear access to the main door. The entrance to the Hotel is through two sets of sensor activated automatic glass doors. Should visitors struggle with the door, a 'night assistance' push button is available.

Hotel Reception desk

The reception desk is to your right as you enter the hotel. The lobby area is marble floored, level and slip resistant with natural daylight, ceiling and wall lighting. There is adequate seating near the reception desk with individual coffee tables and chairs, which are moveable to suit guest requirements.

The Ground Floor gives access to:

Public areas, Café Bar, Lobby Bar, Golden Apple Suite

From the hotel lobby access is available to the hotels Café Bar, Lobby Bar and Golden Apple Suite. The Harbour Room and La Petite Pomme found on the first floor are accessible via stairwells leading off from the hotel lobby. Lift access to the floors above is available from the hotel lobby. Lift 1 is situated opposite reception and lift 2 is through the hotel lobby, past the Golden Apple Suite to your right.

The Café Bar has two doors on the left hand side of reception leading into the dining area. An alternative entrance to the Café Bar is available from Conway Street through revolving doors and an emergency access, push bar door that can be opened from the inside. Wheelchair users will have access to the Café Bar through the Hotel's main entrance.

The Lobby Bar is accessible through the reception area using a short flight of steps. From here there is a longer staircase leading you to La Petite Pomme, a private dining/function venue.

The Golden Apple Suite is a large adaptable function room past the reception desk with two sets of double doors to enter. The entire room is on the same level as the lobby.

To the right hand side of the entrance to Golden Apple Suite, you will find a flight of steps going down to the public toilets and onwards to the Orchard Suite Function room. There is a baby changing room situated next to the public toilets.

Adjacent to the stairwell leading down to the public loos is a longer staircase leading up to the first floor where the Harbour Room restaurant is located. This floor is also accessible using lift no two.

A disabled toilet is located on the right hand side of the hotel entrance once within the first set of glass sliding doors.

The First Floor gives access to:

Harbour Room Restaurant, Bramley Suite function room

The Harbour Room and the Bramley Suite are both located on the first floor and accessible via a wide staircase from the ground floor lobby area or by using a lift. The Bramley Suite is a conference room with large table and chairs, which can be configured to suit different requirements.

On the way to the Harbour Room there is a lounge and bar with some steps leading up to the lounge seating area. The dining area of the Harbour Room is levelled and the access to the tables and the buffet is very spacious. There are two upper levels on the right and left of the dining room which are accessible only via a short set of steps on either side.

La Petite Pomme

La Petite Pomme is a function room located on the first floor accessed via a staircase from the hotel reception/Lobby Bar on the ground floor. La Petite Pomme is all one level and public toilets are located on the left hand side before entering the function room. This area is not suitable for wheelchair users to access.

Lower level gives access to:

Orchard Suite, Public toilets

The Orchard Suite is a bar/function room located below street level in the basement and can only be reached from the front and back of the hotel via several flights of stairs. The room itself can be set up in different configurations to suit a variety of function needs. There are toilets serving the room, which are accessed via a narrow corridor, both men's and lady's loos are accessed via two steps. The toilets are large and well lit.

From the hotel Lobby, the public toilets are accessible via the descending stairwell adjacent to the Golden Apple Suite. There is also a baby changing room situated next to the public toilets.

Hotel Bedrooms

The Pomme d'Or Hotel has five bedroom levels and these can all be reached via one of two lifts or using one of the two staircases. All corridors are well lit with overhead lighting which are sensor activated and all corridors are carpeted. Manual wheelchairs can access most bedroom areas but please ask our reservations or reception teams about your specific requirements so they can allocate the best room to suit your needs as there are occasional steps on some of the floors.

Lifts

The hotel has two lifts;

Lift 1 (reception), Door width 33in, depth 41in, width 47in.

Lift 2 (GAS lobby), Door width 30in, depth 57in, width 48in.

Wheelchair access:

Hotel lifts and most areas of the hotel can be accessed by a small manual wheelchair and we advise wheelchair users to bring or hire this type of wheelchair when staying at the hotel.

Enhanced accessibility features/services:

External ramp with handrails on both sides, next to main entrance

Unisex accessible toilet in hotel lobby

Evac-chair for emergency evacuation available

Night assistance push button at hotel entrance