

Merton Hotel Access Statement

The Merton Hotel, with 286 bedrooms, is situated east of St Helier in the parish of St Saviour. The main route from the Airport or Ferry Port follows La Route du Fort and Georgetown Road, turning left into Belvedere Hill, where the hotel entrance is situated on the left at the top of the road. The hotel is built on a slope, so bedrooms, restaurants and bars are on different levels. There is a luggage drop-off area to the left of the front door and a bicycle rack on the opposite side of the road. Guests arriving by car can provide their registration number to reception to access the car park. This can also be done after parking using your ticket.

Hotel Main Car Park

The hotel car park is situated 100 yards from the front door on the right-hand side of the road. It has 250 spaces. The surface is tarmac and uneven in places, with both lower and upper sections. The car park has adequate night lighting, and the front of the hotel is covered by CCTV. At the back of the car park, on the top right-hand side, is the hotel tennis court. Details of fees and access are available from the Aquadome reception.

Disabled Parking

There are six disabled car parking spaces opposite the front door. Disabled parking permits must be displayed at all times.

Main Entrance to the Hotel

There are nine steps leading to the hotel's front door from the pavement, with handrails provided. The entrance is through double glazed wooden doors, each 92 cm wide, opening outwards. A disabled ramp is located to the left of the steps and provides access to the front door.

Merton Suites Entrance and Secure Car Park

There is a footpath with a slight incline leading to the entrance of the Suites, located outside the main entrance of the hotel on the right-hand side, across Mary Street. Lowered kerbs provide access to the front door, which has double glazed doors, each 85 cm wide, opening outward with an electronic key card. The Suites have five floors, accessible by stairs or lift, with 28 self-contained suites, each with door widths of 81 cm. On the ground floor there is a secure car park with two disabled spaces and 20 standard spaces. Access is via Mary Street through two metal gates, 185 cm wide, opening inward with an electronic key card.

Hotel Reception Desk

The reception desk is to the left as you enter the hotel, with the porters' desk to the right. The area has a combination of carpeting and wooden floors, on one level, with natural daylight as well as ceiling and wall lighting. Adequate seating is provided near reception, with individual coffee tables and chairs.

The Ground Floor gives access to:

Public Areas, Lounges, Veranda, Jersey Joe's Diner and The Trunk Social Club

The Merton has two lounges and a veranda overlooking the gardens: the Lobby Lounge and the Boulevard Lounge. Both have level floors and disabled ramps, with seating (individual chairs, coffee tables, settees and armchairs) and lighting from natural daylight via an atrium, plus ceiling lights and lamps. Both lounges lead to the veranda and, from there, to the gardens (via steps, or via the loading-bay route for step-free access).

The Boulevard Lounge leads to **Jersey Joe's American Diner**, accessed via three steps and double glass doors (82 cm), or via a step-free entrance to the left. Seating includes high stools and banquettes.

The Trunk Social Club (Sports & Entertainment Bar) is reached via a spiral staircase or Lift C, with double doors (88 cm) and a ramp.

Public and accessible toilets are located off the lounges.

Lower level to Bonetti's Courtyard gives access to:

Bonetti's Restaurant, The Belvedere Restaurant, Kids Zone, The Games Zone, The Star Room, Danté's

- **Bonetti's Restaurant:** Access via Bonetti's Courtyard with four steps to double glazed doors (78 cm). Step-free access is via a ramp to the right. Tiled flooring; two levels (upper and three steps down to the lower dining area) leading to a terrace for al fresco dining. Step-free access to the terrace is via the courtyard.
- **The Belvedere Restaurant:** Access via five steps or a ramp. Two glazed wooden doors (each 80 cm). Mixed carpet/wood flooring; two levels (one step-free, one with four steps). Both levels have access to the carvery. Natural light, wall/ceiling lights and air conditioning.
- **Kids Zone:** From the Belvedere, access on the left via two glazed wooden doors (68 cm). The main area has three steps; step-free access is near Room 343. The room has natural light, ceiling lights and toilet facilities. (Supervised sessions at set times.)
- **The Games Zone:** Access via Bonetti's Courtyard; level flooring, ceiling lights and natural daylight.

- **The Star Room** (entertainment venue): Double glazed doors (each 78 cm) to a carpeted area with bar, low-level lighting, sprung wooden dance floor and stage. Seating includes coffee tables and high stools. Step-free access throughout; a temporary ramp can be provided to the sunken dance-floor area.
- **Danté's** (private party room): Access via stairs from the Boulevard Lounge or via Lifts D and E. Entry through double glazed wooden doors (each 90 cm). Low lighting, bar, dance floor and toilets. Step-free access to all areas except the dance floor (three steps). Freestanding stools and banquettes; DJ desk.

Public and accessible toilets are also reachable from Bonetti's Courtyard.

Hotel Shop and Aquadome Leisure Centre & Gym

Located across the road from the main hotel. Access is via three steps and a ramp leading to a pathway.

- **Shop (Belvedere Leisure)**: Single glazed door, 80 cm wide, with a 5 cm step.
 - **Aquadome**: Glazed door, 92 cm wide, leading to tiled level flooring with access to indoor and outdoor pools, changing rooms, gardens, and the Flowrider. Facilities include two indoor Jacuzzis, one outdoor Jacuzzi (accessed via four steps), sauna and steam room. The gym is accessed by stairs through a glazed door, 82 cm wide. Poolside changing includes lockers (coin operated) and a family cubicle. A poolside snack bar (Cascades) is available.
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Hotel Bedrooms

The hotel has five bedroom blocks: Reception, Ballroom, Dining Room, Don Road and Garden Block. The floor planner provided at check-in shows the location of your room and relevant lifts.

- Corridors are carpeted and well lit with overhead and wall lighting.
 - Manual wheelchairs can access most bedroom areas. Guests should advise reservations or reception of specific requirements so that a suitable room can be allocated.
 - Two rooms are equipped with wider doors (81 cm entrance, 83 cm bathroom, 90 cm wet room) on the fourth floor via Lift A, designed for wheelchair access.
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Wheelchair Access

Most areas of the hotel can be accessed by a small manual wheelchair. We recommend wheelchair users bring or hire this type when staying at the hotel.

Lifts – Hotel

- Lift A: Door width 85 cm, depth 99 cm, width 134 cm
- Lift B: Door width 85 cm, depth 108 cm, width 118 cm
- Lift C: Door width 84 cm, depth 99 cm, width 135 cm
- Lift E: Door width 84 cm, depth 94 cm, width 123 cm

Lift – Merton Suites

- Door width 90 cm, depth 148 cm, width 130 cm