

Pomme d'Or Hotel Access Statement

The Pomme d'Or Hotel, with 143 bedrooms, is situated in the centre of St Helier, overlooking Liberation Square. The main approach from the Airport or Ferry Port follows eastbound along La Route de la Libération. Keep in the left-hand lane as you approach the tunnel and take the left turn around Liberation Square. The hotel is located on the right-hand side.

The hotel does not have a car park, although a drop-off/pick-up area is available directly in front of the entrance. This space is large enough for taxis or minibuses to stop close to the pedestrian entrance for collection or drop-off.

Main Entrance to the Hotel

Access to the main entrance is via a wide, three-step staircase or an adjacent ramp with handrails on both sides. There is clear access to the main door. Entry is through two sets of sensor-activated automatic glass doors. A 'night assistance' push button is available for visitors requiring help.

Hotel Reception Desk

The reception desk is to the right as you enter the hotel. The lobby area has a marble floor, is level and slip resistant, and is lit by natural daylight as well as ceiling and wall lights. Adequate seating is provided near reception, with individual coffee tables and chairs that can be moved to suit guest requirements.

The Ground Floor gives access to:

Public Areas, Café Bar, Lobby Bar, Golden Apple Suite

From the hotel lobby, access is available to the Café Bar, Lobby Bar and Golden Apple Suite. The Harbour Room and La Petite Pomme, located on the first floor, are reached via stairwells leading off the lobby. Lift access to the bedroom floors is also available from the lobby. Lift 1 is opposite reception, and Lift 2 is reached by passing the Golden Apple Suite to the right.

- **Café Bar:** Accessed via two doors to the left of reception. An alternative entrance is available from Conway Street via revolving doors or an emergency push-bar door (internal opening only). Wheelchair users can gain access via the hotel's main entrance. Toilets serving the Café Bar are on the same level but are not suitable for wheelchair users.
- **Lobby Bar:** Accessible through reception via a short flight of steps. From here, a longer staircase leads to La Petite Pomme, a private dining/function venue.
- **Golden Apple Suite:** Located past the reception desk, entered via two sets of double doors. The entire room is level with the lobby.

To the right of the Golden Apple Suite entrance, a stairwell descends to the public toilets and baby changing facilities, and further down to The Porter's Store.

A longer staircase adjacent to this stairwell leads up to the first floor, where the Harbour Room restaurant is located. This floor is also accessible using Lift 2.

A disabled toilet is located to the right-hand side of the hotel entrance, inside the first set of automatic glass doors.

The First Floor gives access to:

Harbour Room Restaurant, Bramley's Boardroom

- **Harbour Room Restaurant:** Accessed via a wide staircase from the ground floor lobby or by Lift 2. A lounge and bar are located en route, with some steps leading up to the seating area. Entry to the dining room is level, with spacious access to tables and buffet areas. Two raised sections on the right and left of the restaurant are only accessible via short flights of steps.
 - **Bramley's Boardroom:** Also located on the first floor, this conference/function space can be set up with tables and chairs to suit different requirements.
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La Petite Pomme

A private function room on the first floor, reached by staircase from the Lobby Bar/reception area. The room is level throughout. Public toilets are located to the left before entering the venue. This area is not wheelchair accessible.

Lower Level gives access to:

The Porter's Store, Public Toilets

- **The Porters Store:** A bar located below street level, accessed internally via several flights of stairs or externally via Wharf Street at the rear of the hotel. Toilets serving the venue are reached via two steps. These toilets are spacious and well lit. This area is not wheelchair accessible.
 - **Public Toilets:** From the hotel lobby, accessed via the descending stairwell adjacent to the Golden Apple Suite. A baby changing facility is also available here.
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Hotel Bedrooms

The hotel has five bedroom levels, accessible by either of the two lifts or two staircases.

- All corridors are carpeted and well lit with sensor-activated overhead lighting.
 - Manual wheelchairs can access some bedroom areas. Guests should advise reservations or reception of specific requirements so that a suitable room can be allocated, as some floors have occasional steps.
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Lifts – Hotel

- Lift 1 (Reception): Door width 33 in, depth 41 in, width 47 in
 - Lift 2 (Golden Apple Suite lobby): Door width 30 in, depth 57 in, width 48 in
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Wheelchair Access

Most areas of the hotel can be accessed by a small manual wheelchair. We recommend wheelchair users bring or hire this type when staying. Guests with specific requirements should inform reservations or reception so that the best room allocation can be arranged.

Enhanced Accessibility Features/Services

- External ramp with handrails on both sides next to the main entrance
- Unisex accessible toilet in the hotel lobby
- Evac-chair available for emergency evacuation
- Night assistance push button at the hotel entrance